



Award-winning digital innovation by ENGIE



ENGIE has been named as overall winner in the Digital Innovation category of the Business in the Community (BITC) Responsible Business Awards 2019. The company was also a finalist in the Connected Places category.

The Digital Innovation award reflects ENGIE's innovative use of digitalisation to boost customer satisfaction and investments in new digital offerings like smart buildings and advanced Robotic Process Automation to optimise operational effectiveness, reduce costs, reduce environmental emissions, and boost social wellbeing.

The award was presented at the 2019 Annual Responsible Business Gala in London, which was attended by nearly 1000 business leaders and influencers. The event was the culmination of the 2019 Responsible Business in Action campaign, run by Business in the Community – The Prince's Responsible Business Network. The campaign is designed to celebrate the innovative ways that businesses in the UK and abroad are making a sustained difference and transforming communities.

Amanda Mackenzie, chief executive at [Business in the Community](#), enthused: "Huge congratulations to ENGIE on its success in this year's Responsible Business Awards. The company has shown determination and ambition to keep pushing the responsible business agenda through real, tangible action."

"All our award winners understand that the only way to bring about change is to actually do something about it. ENGIE is putting responsible business practices at the core of its organisation and is helping our mission to make the UK the world leader at responsible business."



Ketan Parekh, Head of Financial & Insurance Services: [UKI, Fujitsu](#), observed; "It was a breath of fresh air to see a large corporation, like ENGIE, with purposeful digital innovation so ingrained within their culture and with a clear and powerful commitment from their senior leadership."

ENGIE UK & Ireland CEO Nicola Lovett added: "Combining our strengths in facilities management and energy with cutting-edge technology enables us to innovate in service delivery and add significant value to our customers' businesses. Digital technology is at the heart of our market-leading performance in smart buildings and the Internet of Things and we are delighted to have had this recognised at these prestigious awards."

ENGIE's digital products and services include online services for domestic energy customers, as well as a range of technology-based tools to help building and estate managers control their energy performance. The company's work with Plymouth

University has put the university on course to hit its 2030 carbon-neutral target, whilst a project with King's College London has resulted in free air-quality forecasts through the ENGIE Air UK app.

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About ENGIE

ENGIE is a leading energy and services company focused on 3 key activities: production and supply of energy, services and regeneration. Its 17,000 employees combine these capabilities for the benefit of individuals, businesses and communities throughout the UK & Ireland.

ENGIE enables customers to embrace a lower carbon, more efficient and increasingly digital world. Its customers benefit from energy efficient and smart building solutions, the provision of effective and innovative services, the transformation of neighbourhoods through regeneration projects, and the supply of reliable, flexible and renewable energy.

ENGIE improves lives through better living and working environments, helping to balance performance with responsibility, enabling progress in a harmonious way.

Globally, the [ENGIE Group](#) employs 160,000 people worldwide and achieved revenues of €60.6 billion in 2018.

[Find out more about ENGIE's UK business activities](#)

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